



9-Mar-03

To whom it may concern,

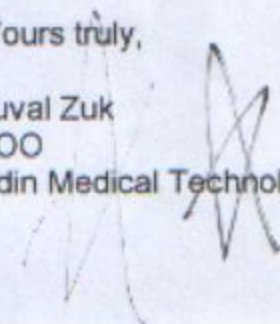
We have worked with In Other WORDS documentation since 1999. During this period they have conducted a variety of projects in Technical Documentation, including Users and Site Preparation Manuals, and preparation of preliminary drafts of patents. In addition they provided us with crucial assistance in preparation of regulatory documents for the FDA that allowed us to begin marketing our system in the USA.

We were very pleased with the professional results and the care and attention to detail that Words provided us. The writers were professionals and the project management was very efficient.

We can recommend In Other WORDS to any company looking for excellence in technical communication.

Yours truly,

Yuval Zuk
COO
Odin Medical Technologies

A handwritten signature in black ink, appearing to be "Yuval Zuk", is written over the typed name and title. The signature is stylized and somewhat abstract.