



PHILIPS

Philips Medical Systems Technologies Ltd.

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To whom it may concern,

We have worked with "In Other WORDS" documentation since 1994. During this period they have conducted a variety of projects in Technical Documentation, including Users, Maintenance and Service, and Site Preparation Manuals. In addition, they undertook a very successful Electronic Spare Parts Catalog, as well as translation and technical illustration projects.

We were very pleased with the professional results and the care and attention to detail that Words provided us. The writers were professionals and the project management was very efficient.

We can recommend "In Other WORDS" to any company looking for excellence in technical communication.

Yours truly,

A handwritten signature in black ink, appearing to read "Meir Reznick".

Meir Reznick

Customer Support Manager

Philips Medical Systems Technologies, LTD.