

Afula- February 27, 2003

To whom it may concern,

We would like to confirm that In Other Words Documentation Ltd has been supplying us its reliable and high standard translation services since 1994.

This collaboration has involved translation of Technical documents such as installation manuals, operation manuals and brochures, in the following languages: English, Russian, German, Greek, Portuguese, Italian, Turkish, Spanish, French and Dutch.

Sincerely,

Udi Kedem  
Engineering Manager  
Tadiran Appliances

